



Retailer Infrastructure Support Environment

(RISE) PROGRAM

The RISE program provides retailers options for managed security services that protect the retailer's business and confidential data. Retailers have a choice of which RISE managed service they choose, ranging from fully managed security devices to monitoring retailer-owned and managed devices.



RISE Full Gateway

RISE Full Gateway provides your business with fully managed hardware that detects and protects against threats at your internet gateway. This includes managed firewall and managed wireless infrastructure, and enables segmentation of the service diagnostic system (SDS) network from the retailer's LAN network. Nuspire's team of security experts monitors for malicious activity and handles the lifecycle of the device.



RISE Transparent Gateway

RISE Transparent Gateway provides your business with fully managed hardware that detects and protects against threats at your internet connection (such as a modem), via a layer 2 firewall that doesn't require the device to serve as the network gateway. Nuspire's team of security experts monitors for malicious activity and handles the lifecycle of the device.



RISE One-armed Sniffer (OAS)

The RISE OAS device provides your business with fully managed hardware that detects threats at your internet connection, via a mirrored traffic port that doesn't require the device to be in line with network traffic. Nuspire's team of security experts monitors for malicious activity and handles the lifecycle of the device.



RISE Managed Detection and Response (MDR)

RISE MDR provides 24x7x365 monitoring for your business's internet gateway and detects threats at your internet connection. Nuspire's team of security experts monitors for malicious activity and alerts on threats. Scope of support for this program is within the bounds of all certified equipment provided as a managed service.

Service Diagnostic Systems (SDS) Essential Tools Program

Subaru DT SDS

Subaru Service Diagnostic
System services provides
secure networks, monitoring
and management of
service diagnostic tools
at retailer locations, SOA
training centers and select
corporate locations,
including SDC and SNE.
This service includes the
procurement, inventory
and supply of a variety
of equipment used in
the SDS program.

Have questions? We're here for you.

Call the dedicated RISE Program line: (877) 782-7404 or info@subarudt.com

General Questions

For questions about Nuspire and Subaru Dealer Technologies.

Security Department

For help with monitoring, detection and remediation.

For help managing the health and security of your network.